

# MALAYSIA SUSTAINABLE PALM OIL (MSPO) PUBLIC SUMMARY REPORT

DETAILS OF CERTIFICATION ASSESSMENT							
TYPE OF CERTIFICATION:	Surveillance Audit 1.1						
SCOPE OF MSPO STANDARD:	Production of Sustainable Fresh Fruit Bunches (FFB) including oil palm operations (planting, manuring, spraying, weeding, harvesting) and management activities.						
MSPO STANDARD:	MS2530-3-2:2022						
BOUNDARY MAP	Geo-Coordinate (GPS) Latitude: 3.8950278  Geo-Coordinate (GPS) Longitude: 114.110833						



DETAILS OF THE MANAG	SEMENT UNIT				
COMPANY NAME:	DD Pelita Bakong	Plantation Sd	n Bhd		
COMPANY REGISTRATION NO.:	965065-W				
MPOB LICENCE NO:		DD Pelita Bakong Plantation Sdn Bhd - Menjual dan mengalih FFB Bagi tempoh Satu (01) tahun: License: 615217002000; Validity: 01/09/2023 - 31/08/2025			
CLIENT REF.NO:	003/01/2024				
	NAME:	Mr. Loo Sion	g Ching		
CONTACT DETAILS	PHONE NO: FAX: WEBSITE:	019-8593119 082-420657			
	EMAIL	siongching.loo@ddgroup.com.my			
	DESIGNATION:	Senior Gene	eral Manager - Group Operation		
NO. OF MILL/PROCESSING FACILITIES/DEALER	-		NO. OF ESTATE(S):	1	
MILLMILL/PROCESSING FACILITIES CAPACITY:	-		TOTAL CERTIFIED AREA:	973.05 Ha	
TYPE OF CERTIFICATION:	Individual		TOTAL PLANTED AREA:	851.53 Ha	
			MATURE AREA:	851.53 Ha	
			IMMATURE AREA:	Nil	
ADDRESS:	HEADQUARTERS:		No. 63 - 66, 1st Floor, Kueh Hock Ku Commercial Centre, Jalan Tun Ahmad Zaic Adruce, 93150 Kuching, Sarawak.		
	ESTATE:		Bakong Estate, Selepin-Bakong-Bok, Baram, Miri, Area A, 98000 Miri, Sarawak.		

# Summary of total production in metric tonne (MT)

Part 3.1 Table 1: Estimated and actual tonnages of annual FFB production

Estate	FFB Product	tion (Mt)
Estate	Year 2024 (Actual)	Year 2025 (Projection***)
DD Pelita Bakong Plantation Sdn Bhd	17,224.74	18,530.82

Part 4.1: Table 2: Estimated and actual tonnages of annual FFB processed, CPO & PK production

Mill FFB Processed (Mt) CPO Production (Mt) PK Production (Mt)
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	Year 2023	Year 2024	Year 2023	Year 2024	Year 2023	Year 2024
	(Actual)	(Projection)	(Actual)	(Projection)	(Actual)	(Projection)
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Part 4.2: Table 3: Estimated and actual tonnages of annual oil palm product received (input)

OR processed and production (output)

## **Refinery Plant**

CPO Rec	PPO Received (MT) PFAD Production (MT) RBDPL Production (MT)		PFAD Production (MT)		RBDPO Production (MT)		RBDPS Production (MT)		
Year XXX (Actual)	Year XXX (Projectio n***)	Year XXX (Actual)	Year XXX (Projection ***)	Year XXX (Actual)	Year XXX (Projection ***)	Year XXX (Actual)	Year XXX (Projection* **)	Year XXX (Actual)	Year XXX (Projectio n***)
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

## **Palm Kernel Plant**

PK Rece	Received (MT) CPKO Production (MT) CPKO Production (MT) PKFAD		CPKO Production (MT)		PKFAD Prod	PKFAD Production (MT)		RBDPKO Production (MT)	
Year XXX (Actual)	Year XXX (Projection ***)	Year XXX (Actual)	Year XXX (Projection* **)	Year XXX (Actual)	Year XXX (Projection* **)	Year XXX (Actual)	Year XXX (Projection ***)	Year XXX (Actual)	Year XXX (Projection ***)
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Remarks:

CPO = Crude Palm Oil

PK = Palm Kernel

PFAD = Palm Fatty Acid Distillate

CPKO = Crude Palm Kernel Oil

PKFAD = Palm Kernel Fatty Acid Distillate

RBDPL = . Refined Refined Bleached Bleached & Deodorised Deodorised Palm Olein RBDPO = Refined Bleached & Deodorised Palm Oil RBDPS = Refined Bleached & Deodorised Palm Stearin PKE = Palm Kernel Expeller RBDPKO = Refined Bleached & Deodorised Palm Kernel Oil

Part 4.3: Table 4: Estimated and actual tonnages of annual FFB OR oil palm products received (input) and production (output

Dealer	FFB Recei	ved (MT)	FFB Delivered (MT)		
	Year XXX (Actual)	Year XXX (Projection***)	Year XXX (Actual)	Year XXX (Projection***)	
N/A	N/A	N/A	N/A	N/A	

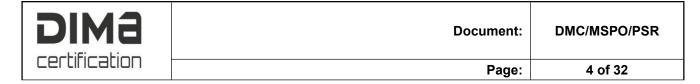
#### Date of certificate issuance and validity

CERTIFICATE NO:	DMC MSPO 014 (1)		
DATE OF ISSUE:	08 <sup>th</sup> August 2024	DATE OF EXPIRY:	07 <sup>th</sup> August 2029

## Other sustainability certifications held by the management unit

Currently are being certified to other certification schemes as below:

Current Certification (Please tick the certification you are currently certified)				
	ISO 9001		HACCP	
	EMS 14001		RSPO	
	OHSAS 18001/ISO 45001		ISCC	



	ISO 22001	Others:
1	None	

# **ASSESSMENT PROCESS:**

# **Audit team members:**

Audit:	Date:	Audit Team		
Surveillance 1.1	07 <sup>th</sup> - 08 <sup>th</sup>	Lead Auditor	Martina Su; Certified Lead Auditor QEHS (The Best Solution), Certified MSPO Lead Auditor (Nesus Certification), Certified Lead Auditor QMS (The Best Solution), Certified Lead Auditor SA8000, BSc (Hons) Finance (University Malaysia Sarawak); MSPO SCCS Auditor Training Course (SGS-MPOCC endorsed); 9 years working experience related to palm oil; Site, documentation audit and interview based on MS 2530-3-2:2022.	
	March 2025	Audit Member 1	Greg Gregory Anak Jimmy; Certified Lead Auditor QEHS (The Best Solution), Certified MSPO Lead Auditor (Nesus Certification), Certified Lead Auditor QMS (The Best Solution), BSc (Hons) Plantation Technology and Management (UiTM Kota Samarahan), Diploma in Planting Industry Management (UiTM Kota Samarahan); 5 years working experience related to sustainability; Conduct site documentation and audit based on MS 2530-3-2:2022.	

<b>DIMa</b>	Document:	DMC/MSPO/PSR
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# <u>Audit Plan:</u>

Day 1 (07th March 2025)

	ACTIVITIES	AUDIT	OR(S)
TIME	STANDARDS: MS2530:2022-3.2	LA	A1
700 - 0800 hrs	Depart to DD Pelita Bakong Sdn Bhd		
9800 0830 hrs	Opening Meeting: Introduction of auditors Audit Reporting Confirmation of Scope of certification and Reporting  Audit Reporting Audit Reporting  Audit Reporting  Facilities and Guide Working & Reporting Standards Audit Language	٧	e availab

	ACTIVITIES	AUDIT	AUDITOR(S)		
TIME	STANDARDS: MS2530:2022-3.2	LA	A1		
	3.1 Management commitment & responsibility		√		
	3.2 Transparency	٧			
3.4	3.3 Compliance with legal and other requirements		1		
	3.4 Responsibility to social, health, safety and employment conditions	<b>V</b>			
	3.5 Environment, natural resources, biodiversity and ecosystem services	4			
	Verification of any outstanding issues and auditors'	discussion			
1600 – 1645 hrs	Auditor discussion, report preparation and acceptance of findings session with	Management Represe	ntative.		
1700 hrs	Closing Meeting				

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## Day 2 (08th March 2025) - continuation

(		ACTIVITIES				
TIME	,	LA	A1			
0700 - 0800 hrs	Depart to DD F	Pelita Bakong Sdn Bhd		V.		
	0800 - 0915	3.1 Management commitment & responsibility		V		
	0915 - 1000	3.2 Transparency	√			
0800 – 1200 hrs	1000 – 1115	3.3 Compliance with legal and other requirements		٧		
	1115 – 1130	3.4 Responsibility to social, health, safety and employment conditions	1			
	1130 – 1200	3.5 Environment, natural resources, biodiversity and ecosystem services	1			
200 4000 b		Verification of any outstanding issues and auditors' discus	ssion	0.		
200 – 1230 hrs	Auditor dis	scussion, report preparation and acceptance of findings session with Manag	gement Repres	entative.		
1230 hrs		End of Audit				

<sup>\*</sup>Please note the times detailed above will need to somewhat flexible, as activities may vary, depending on the situations the auditors uncover

# **5 Years Audit Programme:** please Tick ( $\sqrt{}$ )

Planned month & year	S1 Date: -	S2 Date:	SA1 Date: 7-8 Mar 25	SA2 Date: June 26	SA3 Date: June 27	S4 Date: June 28	RA Date: May 29
Lead Auditor			Martina				
Auditor's			Greg				
Documents							1
Internal audit			V				
Stakeholder consultation / survey			V				
Use of logo			V				
Follow-up from previous audit finding			√				
4.1 Management Commitment & Respons	sibility		·			•	
4.1.1 Malaysian Sustainable Palm Oil (MSPO) policy			V				
4.1.2 New Planting			√				
4.1.3 Existing site management			√				
4.1.4 Replanting			√				
4.1.5 Training and Competency			1				
4.1.6 Economic and financial viability plan			V				
4.1.7 Commitment to contribute to local sustainable development			V				
4.1.8 Complaints and grievances handling			√				
4.1.9 Internal Audit			1				
4.1.10 Management Review			1				
4.2 Transparency				•		•	
4.2.1 Communication and Consultation			√				
4.2.2 Traceability			√				

<sup>\*</sup>Lunch break approximately scheduled on 1300 – 1400 hrs.

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4.2.3 Transparent and fair price dealing			√				
4.2.4 Ethical conduct			<b>√</b>				
4.3 Compliance with legal and other requ	iirements			•			
4.3.1 Regulatory requirements			√				
4.3.2 Right to use land			<b>√</b>				
4.3.3 Native Customary rights			<b>√</b>				
4.4 Responsibility to social, health, safet	y and employ	ment condition	on	<u>'</u>	,	,	,
4.4.1 Social impact assessment (SIA)			√				
4.4.2 Employee's Safety and health			<b>√</b>				
4.4.3 Employment Conditions			<b>√</b>				
4.4.4 Living Conditions			<b>√</b>				
4.5 Environment. natural resources, biod	liversity and e	cosystem ser	vices	<u>'</u>	,		
4.5.1 Environmental management			<b>√</b>				
4.5.2 Efficiency of energy use and use of renewable energy			√				
4.5.3 Waste management and disposal			V				
4.5.4 GHG emissions							
4.5.5 Water Resources			<b>√</b>				
4.5.6 Environmental conservation and protection			√				
4.5.7 Zero burning practices			√				

## **Summary of Audit Results**

#### **Assessment Findings:**

The specific processes, activities and functions reviewed are detailed in the **Audit Plan**. Details of collected evidence and audit trail of this audit are presented in the separate MSPO checklist. As outlined, objective evidence was obtained separately for each of the MSPO requirements (Indicators) for the estate. The results for each indicator from each of the operational areas were evaluated to provide an assessment of conformity. A statement is provided for each of the indicators in order to support the findings of the assessment team.

There are 1 Major NC; 2 Minor NC and 0 Observation/Opportunity for Improvement been raised on the MSPO checklist Part 3.1. Details for each **Audit Findings** are given in **Audit Finding Report**. Major NCs have been closed within the period of 90 days after the assessment. Minor Non-compliance and Observations/Opportunity for Improvement will be followed up during the next Annual Surveillance Audit which is scheduled to be conducted within the period of twelve months after the Report approval of Assessment. Corrective Action Plan (CAP) is required to be submitted for all finding within 30 days of the assessment. Details for each **Corrective Action Plan & Evidence Form**.

#### Based on the audit, it was apparent that:

The internal audit program has been fully implemented and demonstrates effectiveness as a tool for		
maintaining and improving the management system	,	
The management review process is adequate and effective.	1	
The organization has met its objectives and targets and monitored progress towards their achievement.	1	
The management system documentation confirms with the requirements of the MSPO audit standard.	1	

#### Previous Audit Findings - If Applicable



Nonconformity identified during previous audits has been corrected and the corrective action continues to be effective	1
Not adequately addressed nonconformity identified during previous audit activities and the specific issue has been re-defined in the nonconformity section of this report.	N/A

# Comment on Compliance status, positive observation & Opportunities for improvement

Principle	Description	Comment	Compliance status
Principle 1	Management Commitment & Responsibility	Criterion 1: Malaysian Sustainable Palm Oil (MSPO) Policy  DD Pelita Bakong Plantation Sdn Bhd has established sustainability Policy where they are committed to the production of palm oil value chain in an environmentally sound and sustainable manner, and comply to Malaysian Sustainable Palm Oil (MSPO) Standard, MS2530 - 3-2: 2022 to achieve a dynamic balance between environmental, economic, safety and heath and social impacts together with the identification and deployment of new information and technology. The policy was sighted signed by managing director Tan Sri Yee Ming Seng on 18th December 2024. The policy verified to be appropriate. The policy had also clearly stated the company's commitment which included continual improvement in the overall aspects of plantation management and community development.  Criterion 2: New Planting Currently there is no new planting at DD Pelita Bakong Sdn Bhd. The project is called the "Proposed DD Pelita Bakong Plantation Oil Palm Plantation in the, Sarawak". LCDA has earmarked of land covering approximately 1,747.00 hectare. However only 973.05 hectare developed with 851.53 hectare planted area. 121.52 hectare was note developed which is covered road, drainage, facilities and buffer zone.  Criterion 3: Existing site management Management have provided SOP on Best Practices. The Ref No: BKG –BP version 01. It was sighted that there is no changes in term of Standard Operating Procedures (SOP) or Good Agricultural Practices sighted during Surveillance audit which outline the best management practices are stated in the Best Practices Procedure (BPP) –SBG VERSION 1.0 on 1st July 2018 and Good Actual Practices (GAP)	Complied



established on 1st July 2018. An example of (BPP) are on Rat baiting and control and Pest and Disease which was prepared in July 2018. An example of (GAP) are Harvesting Oil Palm Procedure, Block Design SOP, and Manuring prepared in July 2018.

The soil ground is protected by wide growth nephrolepis. Along the main roads in the estate the erosion management is protected by growth of grasses and planting of rows beneficial plants. Integrated Pest Management (IPM), DD estate has adopted the planting of beneficial plant in the above management. This was observed during the field visit.

The SOP (Best Management Practices) for erosion control during replanting or any activities involving earth disturbance. Steps were taken for erosion control included soil stabilization, run-off control and sediment trapping to mitigate the disturbed earth entering waterways. There was no apparent soil erosion observed during the field inspections. Leguminous cover crop, Pueraria Javanica was well established at the field blocks. Beneficial plant Tunera Ulmifolia was planted along the roadside.

The estate are 94.9% of Mineral soil and 5.1% of Peat soil with area less than 25 degrees slope. Standard Operating Procedures (SOP) or Good Agricultural Practices which outline the best management practices are stated in the Best Practices Procedure (BPP) –BKG-BP VERSION 1.0 on 1 march 2018 and Good Actual Practices (GAP) established on 1 March 2018.

The block signage was indicated the Block Number, total area, year planted and planting material.

#### Criterion 4: Replanting

The management are yet to conduct their replanting program as the palm was planted on 2013.

#### **Criterion 5: Training and Competency**

Training needs of individual employees at DD Pelita Bakong Plantation Sdn Bhd has been established by the team based on competency required which has been reported by the Estate Manager in the Employee's Annual Assessment Report.



Annual training programme 2024/2025 was made available. Based on the training record, it was observed the Safety Operation was conducted in the estate which focused on workers' operation.

Records of training for each employee, including new employees were maintained. Training were provided in session in the estate

There was no contractor onvolved in estate operation.

# <u>Criterion 6: Economic and financial</u> viability plan

The budget allocations at estates, include activities for operating expenditure i.e. upkeep, cultivation, harvesting evacuation, welfare, other than that, capital expenditure, MSPO compliance, etc. Attention was given to crop projection, cost of production, cost per ton and per hectare indicators to monitor the performance of each operating unit. The cost of production was reviewed and compared against expenditure each year with projections in place for future years. Management plan is effectively implemented and the progress is monitored, reviewed and documented monthly. It is also noted that there are no changes in the estate area statement.

# <u>Criterion 7: Commitment to contribute to local sustainable development</u>

It was found that the company has employed local communities to work with the company. Other than that, estate has consistently provide donation to local communities.

# <u>Criterion 8: Complaints and grievances</u> <u>handling</u>

Grievance Procedure is available in the Complaint and Grievances (Ref No.: BKG-PROC-CG) established on 01/07/2018 and REVISED version 2.0 on 23rd December 2024. Procedures on how to register complaints are available in public notice boards. Main person responsible in handling the complaints and grievances received from stakeholders is the Social Liaison Officers at the estates audited.

A process flow chart is attached in the procedure with timeline to inform



complainant on status. A timeline to settle complaints is also stated. The system in place is verified to be effective in ensuring that complaints and grievance are addressed or resolved in timely and appropriate manner. Actions taken to address the complaints and grievances received are recorded appropriately. The procedure has stated that the record will be kept for at least 24 months and will be made available to affected stakeholder upon request. Any disputes are resolved in an effectively, timely and appropriate manner that is accepted by all parties. grievances Complaints and investigated, addressed and resolved based on their severity. Grievances will normally be resolved within 14 working days, whilst major complaints and grievances will be resolved based on priority and budget availability.

The Grievance and Complaint form and box was made available at the front of DD Bakong Plantation office. No complaint has been made since company use the current system for year 2023/2024 to date. Evidence of complaints will be recorded in grievances book, resolved in timely and proper manner and to be kept as required.

#### **Criterion 9: Internal Audit**

DD Pelita Bakong Sdn Bhd has developed Internal Audit procedure with document control No: BKG-PROC-IA Version 1.0. Based on the internal audit report, it was noted the management will conduct internal audit once a year. Internal audit for year 2025 has been conducted by the management on 06<sup>th</sup> February 2025. Based on records, the audit team notes that the company has established proper internal audit plan that is found to be covering all operations within the estates. There are 2 findings raised during the internal audit. The root cause of the NCs has been addressed in the Internal Audit Report. Corrective action plan have been conducted by the auditee for all finding raised and closed by the auditor on 16th February 2025. Root cause analysis was included in their corrective action plan.

#### **Criterion 10: Management Review**

Management review meeting was conducted on 22<sup>nd</sup> February 2025 attended by top management, director, estate general manager and worker's



	representative
Principle 2 Transparency	representative  Criterion 1: Communication and consultation The estate management will communicate all information requested by relevant stakeholders thru estate. This will be based on types of inquiry. All information relating to external stakeholder will be responded by management. From the estate procedure "Transparency" Ref No:BKG-SOP -TR-00 Revision 0, the management will communicate with interested stakeholders on information requested and reply accordingly. During document assessment, it was sighted that the estate has communicated with their stakeholders using few method of consultation and communication such as meeting, through email and so on. Referring to the established procedure (BKG-SOP-TR-00) those method are clearly stated in 4.2: "Communications can be in the form of verbal, Non-verbal, Visual, written, email or to the extend the use of technology like WhatsApp". The procedure has been communicated to internal and external respectively. Record of all consultation and communication records with stakeholders was properly maintained.  List stakeholders was available and updated. Regarding the communication record, the company has e-mail, contact the stakeholder through phone call and meet up face to face. Records of action taken in response to input from stakeholders was made available. Latest communication was done on 23rd February 2025 through email. For internal, latest training done on 20th January 2025  The management has nominated the aforementioned representative that responsible for external stakeholder's request. The appointment as per inform in the job description for the appointed person as person in charge for all estate operation within their area.  There was no restriction noted as to the documents made available to the public except those prevented by commercial confidentially or where disclosure of information would result in negative



to these documents is made available upon request. Information relating to land titles, safety and health plans, pollution prevention plans was made available at all operating units. Procedure for complaints and grievances were available at notice boards.

#### **Criterion 2: Traceability**

From the estate procedure "Transparency" Ref No:BKG-SOP -TR-00 Revision 0. It was sighted that the management has properly established the SOP for traceability for the FFB transportation from estate to mill. Refer to the SOP, the required documents for the procedure are weighbridge ticket from mill, delivery chit, and bunch chit. From the record, it was sighted that the management has properly implement the stated procedure in their daily transportation of FFB operations Records of sales, delivery and transportation of products was maintained.

## Major#4.2.2.2

Records of sales, delivery and transportation of products was maintained but the information of the records does not includes MSPO certificate number and MSPO certificate validity.

Estate management has kept the records of sales, delivery and transportation of Fresh Fruit Bunches (FFB). Upon verification on the estate delivery note/Weighbridge Ticket, the said documents does not includes the information on MSPO certificate number and certificate validity.

Appointment letter for Traceability officer was made available.

# <u>Criterion 3: Transparent and fair price</u> <u>dealing</u>

All arrangement of the pricing mechanism is handled through Head Office level. Pricing mechanism were understood and agreed by the supplier.

Sales and purchase agreement sighted and verified during the audit. Supplier also verified all business dealing were done in an appropriate manner.

Few suppliers were contacted during the audit. It was sighted the Price agreement between DD Palm Oil Mill Sdn Bhd with DD



		Pelita Bakong Plantation Sdn Bhd dated 01st January 2025 as provided during audit.	
		Based on contracts agreed between buyer and estate, it is evidence that all parties understand the contractual agreements they enter into, and that contracts are fair, legal and transparent. Interview with parties concerned confirmed that business practices with local businesses were conducted in a fair and transparent manner. It is further verified that payments to supplier and other service providers are paid within the period specified in the contract agreement.	
		Criterion 4: Ethical Conduct  DD Pelita Bakong Plantation Sdn Bhd has developed Respecting Human Rights Policy (MS2530-3-2:2022 HR Version 1) that incorporated ethical conduct and antibribery dated 18 <sup>th</sup> December 2024, signed by Tan Sri Yee Ming Seng, Managing Director.	
		The policy has communicated to internal and external stakeholder. Record of all consultation and communication records with stakeholders was properly maintained. Regarding the communication record, the company has e-mail, contact the stakeholder through phone call and meet up face to face. Records of action taken in response to input from stakeholders was made available. Latest communication was done on 22 <sup>nd</sup> February 2025 through email. For internal, latest training done on 20 <sup>th</sup> January 2025.	
		Minor#4.2.4.2 There is no system has been developed to monitor conformance and the implementation of the policy and overall ethical business and anti-bribery practice.	
Principle 3	Compliance to legal and other requirements	Criterion 1: Regulatory requirements The estate is operating in compliance with the applicable local, state, national and ratified international laws and regulations. DD Pelita Bakong Plantation Sdn Bhd; MPOB Licenses; Menjual dan Mengalih: 615217002000 (Valid until 31/08/2025); Area: 973.05 ha; -Bakong Estate, Selepin-Bakong-Bok, Baram, Miri, Area A, 98000 Miri, Sarawak. List all laws applicable to their operations in a legal requirements register was made available in DD Pelita Bakong Plantation Sdn Bhd.	Complied



#### Criterion 2: Rights to use land

DD Pelita Bakong Plantation Sdn. Bhd. is a state government NCR Joint Venture Project between DD Plantation Sdn. Bhd as investor and Pelita Holding Sdn. Bhd. as trustee of NCR land owner throughout the development of the project. Map of area provided by Ministry of Natural Resources and Development. The Sarawak Government had issue approval letter for development of the land dated on 22<sup>nd</sup> December 2008.

The project is situated at Selepin-Bakong-Bok Baram, Miri. The approval letter of land development sighted dated on 22<sup>nd</sup> December 2008. Joint venture agreement sighted and sign on 20<sup>th</sup> December 2011 between investor DD Plantation Sdn. Bhd and Pelita Holding Sdn. Bhd as Trustee of the project. Map of area provided by Ministry of Natural Resources and Development.

Map was made available upon request. All the planted area was used for oil palm plantation.

The management has provided documents showing legal ownership or lease, history of land tenure and the actual use of the land. An agreement for the ownership or illegal document to show that the company can operate at the area has been given during the audit.

There is no issue on legal acquisition of land title and fair compensation that have been or are being made to land owner in estate.

If there any issue on land use and dispute by any party ,the estate will respond according to the Complaints/Grievance Mechanism should any cases arise in future.

Upon interview with Management representative, it was found that the whole estate map shows details of landowners' plot, number, and size.

The locality map given by the Land and Survey Department provide the information on the boundary marking for each of the land own by landowner.

Then, the management has given several pictures shown the block marking for each of ownership of the land. The block marking made from a wooden pole with red colour



		marking on top of it.  Criterion 3: Native customary rights Through Official memorandum from Director of Land and survey Sarawak Dated on 23.09.2008 Ref no of letter 21/HQ/NCL.DEV/1/2007  Joint Venture Agreements (Pelita, Landowner and Double Dynasty Sdn Bhd) are available and verified. The management has shown an evidence of payment to the landowner to show that their rights are understood and are not being threatened or reduced. By referring the	
		Budget 2024, the management has prepared an item "Payment to NCR landowner". Record of negotiation and dialog organized by PELITA as a government agency that initiate participation of NCR land owner at Proposed Project area.  Criterion 1: Social Impact Assessment	Complied
Principle 4	Responsibility to social, health, safety and employment conditions	(SIA) The Social impact assessment has included food security, Map of 5 KM Radius, study objective, assessment methodology, manpower and operation data, stakeholder consultation and database, social impact assessment positive and negative impact and mitigation measure toward negative impact into this year assessment. The SIA was conducted on 03rd March 2024 internally by the company itself. The assessment also consists of the information or data on the record of incentive payments for the NCR. A sample of questionnaires result given to the representative of long house has been provided during the audit and the questionnaires was answered. The positive and negative impacts of the project have been stated in the assessment and the management has come with a mitigation action in order to solve the stated negative impacts from the project. Prominent remarks from the assessment was the request for the company to provide better job opportunities to the participants of the project. There is no change in the number of participants in the project.  The assessment was includes management plan to the identified social impacts. Based on the assessment, the SIA will be review prior to replanting activities or at five-year interval.	



# <u>Criterion 2: Employees safety and health</u>

An Occupational Safety and Health Policy and plan has been documented, effectively communicated and implemented.

Among the safety objective:

- i. Comply with all national occupational safety and health laws, regulation and approved codes of practices and guidelines.
- ii. Implements and review as often as may be appropriate, policies, procedures and practices that help to create a safe working environment.
- iii. Provide safety and healthy training, instructions and information to all employees and third parties who enter our premises.
- iv. Provide Personal Protective Equipment to the relevant category of workers to promote safer working environment.
- v. Develop Hazard Identifying, Risk Analysis and Risk Control (HIRARC).Investigate and find causes of accidents, near-misses and dangerous occurrence (if any) and take appropriate measures to prevent the re-occurrence of such incidents.

Signed by Managing Director Tan Sri Yee Ming Seng dated 18<sup>th</sup> December 2024. Latest communication was done on 23<sup>rd</sup> February 2025 through email for external stakeholders. For internal, latest training done on 20<sup>th</sup> January 2025.

Person in charge for oversee safety and health in Bakong Estate is Mr. Lazeras Ak Nyanggai, appointed on 20<sup>th</sup> January 2025 by Mr Loo Siong Ching, Director.

The risk for all operation was available under HIRARC reviewed on 23rd December 2024. Risk Assessed as below:

- 1) New Development
- 2) Block (Manuring) part 1
- 3) Block (Manuring) Part 2
- 4) Block (Spraying)
- 5) Fertilizer Store



6) Spare part Store	
7) Workshop	
8) Chemical Store	
9) Harvesting	
10) Ramp	
11) FFB Transporter	
12) etc	
DD Pelita Bakong Plantation Sdn Bhd has developed Standard Operating Procedures (SOPs) based on the Hazard Identification and Risk Assessment. Among the procedures developed such as:  1. Chemical Handling - BKG-PROC-CHEM-00  2. Personal Protective Equipements - BKG PROC-PPE-00  3. Emergency Preparedness & Response - BKG-PROC-EPR-00  4. Accident Investigation & Reporting - BKG-PROC-AIR-00  5. v.Hazard Identification, Risk Assessment, Risk Control - BKG-PROC-HIRARC-00  6. General Safety & Health Procedure - BKG-PROC-GSH-00  7. etc	
DD Pelita Bakong Plantation Sdn Bhd has	
developed training plan for year 2025 based on the Hazard Identification and Risk Assessment. Among training listed in the	
plan are: 1. Briefing on Manuring SOP (New Worker)	
Safety Data Sheet (SDS) & Labelling (New Workers)	
Chemical handling & Spraying technique (New Worker)	
4. Triple Rinsing and procedure and Recycled containers & Fertilizer Bags (New Recruitment)	
5. Safety and Health Policy Awareness training (New Workers)	
6. PPE Briefing - Manuring/Spraying	
(New Workers) 7. Awareness Training on MSPO	
8. Fire Fighting Equipment & Fire Drill Briefing	
9. Training on the SOP on Covid-10 Prevention	
10. Complaints & Grievances Briefing	
11. Briefing on manuring 12. Chemical handling & Spraying	



technique

- 13. Triple Rinsing on procedure on recycled containers & fertilizer Bag
- 14. Safety and Health Policy awareness training & Control and prevention of infectious disease
- 15. PPE briefing
- 16. Safety & health policy awareness training, HIRARC, Accidents reporting
- 17. Emergency preparedness training, fire drill, fire fighting equipment

The management has conducted regular two-way communication with their employees where issues were discussed. Meeting:08th November 2024, 4th Quarter OSH meeting. The meeting agenda:

- a) Kata Pendahuluan
- b) Pengesahan minit mesyuarat
- c) Perkara-Perkara Berbangkit
- d) Penmuan Audit MSPO untuk Bakong estate
- e) Tempat Kediaman
- f) Bengkel
- g) Aduan/Rungutan/Pujian
- h) Polisi-polisi Keselamatan dan Kesihatan Syarikat

The meeting was attended by all committees.

Emergency Preparedness and response procedure- BKG-L03-SH03 revised on 02<sup>nd</sup> January 2025. Copies of procedures, emergency layout plan and telephone numbers were sighted on notice boards. Fire extinguisher was available at premises. Assembly point was visible on the ground. Latest training on Fire Drill was done on 20<sup>th</sup> December 2024.

First Aid Box Inspection checklist was made available. During assessment, verified from the first aid kit, no consumable tablet in the first aid kit. There are 2 first aid kit available at the premises..

Accident records were made available and zero accident reported.

During document assessment, Identification of excessive noise was conducted as required in Occupational Safety and Health (Noise Exposure) Regulations 2019. Based on the assessment, the genset does not require Noise Risk Assessment. However, it was advisable to conduct Noise Risk Assessment.



The estate issue PPE to the workers base on recommendation by HIRARC conducted. Example: sprayers were given PPE such as Safety google, apron, nitrile gloves, half face mask and wellington boots.

Workplace inspection was done or quarterly basis before safety meeting.

Proposed Date to conduct Chemical Health Risk Assessment (CHRA) at DD Pelita Bakong Plantation Sdn Bhd dated 17<sup>th</sup> March 2025.

Safety Data Sheet (SDS) was properly displayed at the stores and skid tank. Sample of SDS sighted are:

#### Fertilizer

- 1. Potash, Muriate of Potash, Sylvite
- 2. Rock Phosphate
- 3. Diammonium Phosphate
- 4. Fertibor
- 5. Kieserite
- 6. NK 9.3/32

#### Chemical

- Sentry -Glyphosate- isopropyl ammonium 41% W/W
- 2. Prismas 20WG

Lubricants, Hydraulic and Brake Oil

- 1. Shell R4X 15W-40
- 2. Engine Oil
- 3. Shell Tellus S2 A 80W-90
- 4. Transmission Oil
- 5. Shell Tellus S2 MX 46 Lubricant
- 6. Shell Rimula R3+40
- 7. Lubricant
- 8. Shell Tellus S2 MX68
- 9. Shell Spirax S4 CX 30
- 10. Shell Rimula R3 10W
- 11. OT Heavy Grease
- 12. Gibson Multi Purpose Heavy Grease GB-507

Fire Extinguisher was sighted at facilities. Latest Inspection was done on 05<sup>th</sup> February 2025.

## Criterion 3: Employment Conditions

The management has established the policy 'Respecting Human Right Policy' signed by Managing Director Tan Sri Yee Ming Seng dated 18<sup>th</sup> December 2024. Latest communication was done on 23<sup>rd</sup> February 2025 through email for external



stakeholders. For internal, latest training done on 20<sup>th</sup> January 2025.

Workers were interviewed during the audit:

- Harvester
- Weighbridge Clerk
- Storekeeper

We found workers are local Malaysians, from nearby areas and Indonesian. Works are voluntary and documented with appointment letters or Contract, with the following prohibition assessed:

- a) Abuse of vulnerability no observation or impression of abuse of vulnerability.
- b) Deception no impression or observation of deception in their employment. Payslips and payment vouchers indicate clear and transparent remuneration.
- c) Lack of freedom of workers to resign and restriction of movement - not observed. Agreements signed with employers provide one month notice for termination of contract.
- d) Isolation no issue. Workers mixed around freely and stay in houses with freedom of movement
- e) Physical and sexual violence no issue. Interviewing the management and female staff, there is no violence on sex or any other form of violence. No criminal case was reported.
- f) Retention of identity documents or passports except during the renewal process and/or legal administration purpose with the consignment letter agreed by both parties – no issue. All workers holding their own identity documents.
- g) Withholding of wages none. Workers are paid timely, either through bank or cash. Latest salary was on 05<sup>th</sup> February 2025, sighted sample for Harvester and Clerk.
- h) Debt Bondage no issue.
- Abusive working and living conditions no observation of abusive working and living conditions. Work are under supervision and proper houses are provided, equipped with water and electricity.
- j) Payment of statutory recruitment fees

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by workers (local) – appropriately implemented; Sample- SOCSO, EPF and EIS contribution by direct employees.

- k) Involuntary or excessive overtime No issue. Appointment letters to refer to Sarawak Labour Ordinance, and it must be approved and signed by head of department and authorised by manager. No record of overtimes was given, however.
- Contract substitution Contract are signed with workers through Contract under specific name of workers.
- m) Penalty for termination of employmentno issue.

No evidence that the organisation engages in or supports discriminatory practices. Based from our interview with workers and the management and record of employment, the organisation provide equal opportunity and treatment regardless of race.

Based on interview with workers and the management, there is no evidence of harassment, violence - physical or verbal abuse or any forms of intimidation in the operation of the estate. There is no issue on retaliation against human rights defenders and whistle blowers as there was no incident or cases of any reporting of such behaviours.

Pay and working conditions are made known to all related parties as stated in Contracts and appointment letters. Working hours and break are displayed in front of the office. Pay slips are printed with relevant details of works done and their amount of pay. A system for recording working hours, paid leave and overtime is implemented in accordance with legal requirements.

Appointment letter was sighted, available for all workers in register list signed by both parties (employer and employees), and one copy was given to workers. As sample taken during the site visit from one sample from foreign worker and one from local employment. It was observed that in employees collectives agreement; pay and condition are complied to minimum wages and condition in Sarawak Labour Ordinance



and related regulation.

Social benefits offered by the employer to employees covers bonus and medical care for staff workers. Immediate families that receive benefits of medical care.

It was sighted the Respecting Human Right Policy was made available during the audit. It was stated in the policy show that the company comprising Oil Palm Estate operation will respect the principles of employment that support no child labour in the estate.

The management has established the policy 'Respecting Human Right Policy' signed by Managing Director Tan Sri Yee Ming Seng dated 18<sup>th</sup> December 2024.

#### The policy statement:

"DD Pelita Bakong Plantation Sdn Bhd is committed to respect the right of all employees to form or join trade union and allow workers own representative to facilitate collective bargaining in accordance with applicable laws and regulation and DD Pelita Bakong Plantation Sdn Bhd is committed that employees exercising this right will not discriminate against or suffer repercussions."

There was no union formed at the estate. However, there are workers representatives who represented the whole estate workers to liaise with the management on any issues.

The management has established the policy 'Respecting Human Right Policy, Occupational Safety and Health' signed by Managing Director Tan Sri Yee Ming Seng dated 18th December 2024.

# The policy statement:

"Triangular employment arrangements if necessary are practised in line with legal requirements and the ILO Work Agenda. Triangular employments arrangements are where an employer assigns their employee to work with other business (the controlling third party)"

DD Pelita Bakong Plantation Sdn Bhd has ensure that there is no mistreatment of workers in the case of triangular employment relationship. Periodically



		audit/due diligence will be done by the estate to their agent.  Criterion 4: Living Condition  Employees are provided with proper living accommodation. wooden houses equipped with electricity and supplied with rainwater collected into blue PVC tanks. Housing is inspected periodically. Water is supplied as collected rainwater and are to be boiled before consumption.		
Principle 5	Environment, natural resources, biodiversity and ecosystem services	Criterion 1: Environmental management plan  It was observed the environmental and biodiversity policy was incorporated in one policy, which covered to achieve the goals through  a) To comply with the principle 1 to principle 7 of the Malaysian Sustainable Palm Oil (MSPO) Part 3: General Principals for Oil Palm Plantations and Organized Smallholders guidelines on certification.  b) The company will respect the environment and biodiversity and utilize proven, environmentally- friendly technology in its plantation operations.  c) Establishing, maintaining and continually improving sustainable plantation management system both internally and externally.  d) To set targets and implementation actions to allow the Group to become resource efficient on waste utilization, energy and water usage within our to day operations.  e) Eliminating any potential adverse impacts on environment and biodiversity arising from our plantations activities, educating and enhancing awareness among stakeholders on environment and biodiversity arising from our plantations activities, educating and enhancing awareness among stakeholders on environment and biodiversity aspect.  f) The company shall carry out the assessment on our operations to ensure the efficient use of our energy to reduce pollution and emission.  g) The company shall establish a water management plan to maintain the quality and availability of natural water resources.  i) Company with all applicable environmental rules and regulations in	Minor conformance been raised.	non has



the palm oil industry through proper management practices.

Environment policy is available and signed by the Executive Director on 3<sup>rd</sup> January 2024.

Environmental Monitoring Report (EMR) was taking line to monitor the development of the estate. The latest report made available on site was 6<sup>th</sup> May 2024 which cover July - December (3<sup>rd</sup> - 4<sup>th</sup> Quarter 2024)

✓ Ref : (13) NREB/6-1/2G/130

✓ Date: 22<sup>nd</sup> August 2024

Result: The water qualities of the waterways in and around the plantations were generally found to be good with most of the parameters monitored within Classes I to IIB standards of the NWQSM.the present water sampling exercise had not detected any major pollution effects from the plantation.

The environmental management plan was covered in the environmental policy with objectives list as below:

- a) Compliance with all relevant statutory and regulatory requirements,
- b) Continuously addressing environmental and biodiversity issues through implementation of beneficial biodiversity conservation programs,
- c) Continuous training and information updates relating to environmental and biodiversity awareness for all stakeholders,
- Incorporate environmental factors into business decisions.

It was observed the aspects and impacts analysis was covered several activities such as:

- e) Land clearing and development
- f) Construction access road & bridges
- g) Terracing, drainage works, infrastructure
- h) Manuring
- i) Spraying
- j) Traffic and transportation
- k) Workshop and store
- I) Sewage generation from line site



- m) EFB
- n) Frond stacking
- o) Legume cover crop
- p) Integrated pest management

The Environmental management plan was developed from results of aspect and impact analysis, mitigation and monitoring plans and records of implementation and timelines. It was observed the positive impacts was included in the continual improvement plan such as air pollution, noise pollution, water pollution and odour pollution.

Environmental Management plan for 2024 sighted. Refer continuous improvement and management plan documents. Impact aspect from estate work was identified and recorded in estate environmental management plan.

An awareness and training programme was sighted in the estate office. The training programme has been established for the year 2023 and 2024.

Training for environment sighted

- i. Environmental briefing and committee training
- ii. Biodiversity, buffer one, protected wildlife & plant training
- iii. Waste management training
- iv. Water management training

#### <u>Criterion 2: Efficiency of energy use and</u> use of renewable energy

The management has provided record of fossil fuel consumption which comprises of transportation record.

The estate maintained its monthly record for diesel consumption. The record clearly type of machinery and types of operation that use the diesel.

Currently there is no contractor involve in estate operation. Currently no renewal energy such as solar lighting applied in the estate.

# <u>Criterion 3: Waste management and</u> disposal

All wastes and sources of pollution has been identified and documented in file "Waste Management Procedure" Ref No:BKG-SOP-WM. Among waste identified are Scheduled waste, Domestic waste,



Operation waste and Sewage waste. Identification of waste and source of pollution cover all operation in estate. Identification of waste and source of pollution was sighted and referred. It was observed the assessment of all polluting activities was available in continuous improvement on pollution prevention and environment plan. It was observed the assessment of all polluting activities was available in continuous improvement on pollution prevention and environment plan.

It was observed the assessment of all polluting activities was available in continuous improvement on pollution prevention and environment plan. The types of pollution hand been highlighted list as below:

- i. Domestic waste
- ii. Scheduled waste
- iii. Recycle-able waste

The used chemical handling procedure are in waste handling and storage guidance. Document Ref: BKG-SOP CH VERSION 1.0. The management has ensure proper and safe handling, storage and disposal of scheduled waste. The triple SOP was available and apply for empty containers then reused for spraying and storage of diesel/petrol. Triple rinse training record was sighted. The management has ensure proper and safe handling, storage and disposal of scheduled waste. The procedure for handling used chemical sighted covering aspects in EQA (Scheduled waste) 2005.

- a) Before usage of chemicals
- b) During usage of chemicals
- c) After usage of chemicals

Dumping site location was marked in the locality map in Block 10. During Site inspection it was sighted that the dumpsite location in at appropriate location, no nearest habitation and river sighted. Inspected landfill at estate Bakong - Block 10, 2 time a weeks.

## **Criterion 4: GHG emission**

Estate management has identified the GHG emission and established management plan for reduction. The GHG Emission source that are identified are such as Fertilizer, pesticide, energy, and transportation of the product. The GHG



calculation was done but not using the GHG calculator established by the scheme owner.

#### Minor#4.5.4.2

During document assessment, it was sighted the estate management has identified the GHG emission and established management plan for reduction. The GHG calculation was done but not using the GHG calculator established by the scheme owner.

#### **Criterion 5: Water Resources**

The water management plans contain , storage, monitoring, conservation, pollution prevention, wastewater treatment and discharge as well as domestic usage was available. Rain water harvesting practice is applied in this estate. It is also the main clean water resource in the estate. Appropriate action to minimize this water source was observed such as collection tanks provided by management. Collection drain was well maintained to collect rain water.

During the site audit at the estates, it was noted that buffer zones were allocated along the natural waterways. Signage and red paint on wooden peg were used as demarcations of the buffer zones. During site assessment, buffer zone at Block B19, Sungai Kelabat which is point sampling No. 1. Natural vegetation are kept along the riparian buffer zone. Training on buffer zone procedure also sighted. No water bore used to supply water in Bakong estate.

Recycled water from chemical premix area are use for spraying in the block. Environmental Monitoring Report (EMR) was taking line to monitor the development of the estate. The latest report made available on site was 6th May 2024 which cover July - December (3rd - 4th Quarter 2024)

- ✓ Ref: (13) NREB/6-1/2G/130
- ✓ Date: 30th July 2024
- ✓ Result : The water qualities of the waterways in and around the plantations were generally found to be good with most of the parameters monitored within Classes I to IIB standards of the NWQSM.the present water sampling exercise had not detected any major pollution effects from the plantation.

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Water sampling for Rain water analysis also will be done by the management for this year. The management are still waiting respond from Nabbir Laboratory (Sarawak) Sdn Bhd through memo on 23<sup>rd</sup> February 2025.

No construction of bund, weirs or dam sighted or made known to auditors during audit and site visit.

## <u>Criterion 6: Environmental conservation</u> <u>and protection</u>

Biodiversity assessment document is available for DD Pelita Bakong Plantation Sdn. Bhd whereas action plan and monitoring include install conservation posters and signage in their estate. Their continual improvement plan towards conservation and management of biodiversity includes conduct awareness program to staff and workers and constant communication with related government agencies regarding biodiversity and conservation.

No RTE species was sighted and reported in the biodiversity assessment report, yet awareness program and posters of RTE species were suggested to be install. No hunting signage were also sighted at the estate.

Management plans were established and monitoring outcomes were reviewed by the Estate Managers. Verification at sites were also made and found to be satisfactory implemented at the estates.

#### **Criterion 7: Zero Burning Practices**

Zero burning policy available. Doc No: BKG-POL ZB Version 1. The policy was signed by Managing Director, Tan Sri Yee Min Seng dated on 18th December 2024. In the policy it was mentioned that where in special situation require burning, a special approval from NREB for control burning shall be obtained. No land preparation for oil palm cultivation or replanting was observed during the audit.

# Non-Conformity Statement MS2530:2022 -3.2

N/C Classification   Major	N/C Classification	Major	N/C Number	1
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DIMA certification	Document:	DMC/MSPO/PSR
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Standard	MS2530:2022 -3.2	Clause Number	4.2.2.2
Statement of the Non-C	<u>onformity</u>		
Information on the delive	ry and transportation records wa	s not according the MSPO ce	ertificate .
Objective evidence obs	erved that supports the statem	ent of non-conformity	
	kept the records of sales, delived delivery note, the said docume alidity.		
Corrective Action Plan:	The estate had made a rubbe its validity date and apply to the	·	SPO Certification number and
Auditor Comments:	This corrective action plan and evidence has been verified and accepted. Major evidence provided - delivery note with MSPO certificate number and validation.		
	□ Agree		
	Disagree with evidence of	corrective action plan	

N/C Classification	Minor	N/C Number	2
Standard	MS2530:2022 -3.2	Clause Number	4.2.4.2
Statement of the Non	-Conformity	1	
A system is in place to anti-bribery practice.	monitor conformance and the imp	plementation of the policy ar	nd overall ethical business and
Objective evidence of	oserved that supports the statem	ent of non-conformity	
There is no system ha ethical business and a	s been developed to monitor conf nti-bribery practice.	ormance and the implement	tation of the policy and overall
Corrective Action	n A standard Operating procedu	re on Ethical Conduct and A	nti-Bribery and Corruption, ref:

	Z.i.o.i.y p. d.o.i.o.i
Corrective Action Plan:	A standard Operating procedure on Ethical Conduct and Anti-Bribery and Corruption, ref: BKG-PROC-ABC-00 dated 17 <sup>th</sup> March 2025 was developed which laid down the basic guidelines in monitoring the above attributes.
Auditor Comments:  This corrective action plan has been verified and accepted. This action plan assess again during next audit.	
	□ Agree
	☐ Disagree with evidence of corrective action plan

N/C Classification	Minor	N/C Number	3
Standard	MS2530:2022 -3.2	Clause Number	4.5.4.2

# **Statement of the Non-Conformity**

Monitoring of GHG emission using the GHG calculator from the scheme owner and plans for reduction was found to be lacking.

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Objective evidence obse	erved that supports the statement of non-conformity
	sment, it was sighted the estate management has identified the GHG emission and plan for reduction. The GHG calculation was done but not using the GHG calculator e owner.
Corrective Action Plan:	While pending the finalized guidelines on GHG Calculator from the scheme owner, the estate management has put in the effort to comply to the Guidelines using the ISCC-EU-205, Greenhouse Gases Emission Guidelines despite not having received the finalized GHG Calculator from the scheme owner.
Auditor Comments:	This corrective action plan has been verified and accepted. This action plan will be reassess again during next audit.  Agree  Disagree with evidence of corrective action plan

Non-conformities detailed here shall be addressed through the organization's corrective action process, in accordance with the relevant corrective action requirements of the audit standard, including actions to analyse the cause of the nonconformity and prevent recurrence, and complete records maintained.

# **General Observations & Opportunities for Improvement:**

Positive Observation:	1.	Management - Responsive, good awareness and understanding of the principles/Criterion		
	2.	Document - Properly filed. recorded information to be updated continuously.		
	3.	All staff and workers - continuously trained on MSPO		
	4. Facilities - continously maintain the facilities			
	5.	Operation area - continuosly maintain the best practices.		

## **Audit Summary And Recommendation**

The audit team concludes that the organization fulfill the requirements of the MS2530:2022 -3.2 standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope and the organization's policy and objectives.

The audit team recommends that, MSPO certification be continued to DD Pelita Bakong Plantation Sdn Bhd.

#### **Stakeholders Consultation**

Please see **Table below** for the list of stakeholders based on categories which was contacted during the commencement of this audit.

Stakeholders Categories	Stakeholder's Input / Comments	Clients Feedback / Response
Government Agencies: LCDA	The project has brought good impact.	Maintain the good relationship.
Supplier: Golden AgroChem Sdn Bhd	Happy with the business dealings and have no issues.	Maintain the good relationship.

DIMA	Document:	DMC/MSPO/PSR
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Buyer: DD Palm Oil Mill Sdn Bhd	Happy with the business dealings and have no issues.	Maintain the good relationship.
Community: TR Engkamat	The company has brought good impact to the landowners.	Maintain the good relationship.
Worker representative: Harvester	Happy with work condition and pay.	Always looking after the welfare and well-being of all employees.

# Acknowledgement of Internal Responsibility and Formal Sign-off Assessment Findings

Dima Certification Sdn Bhd and client acknowledge and confirms acceptance of the Report contents and including the assessment findings. Dima Certification Sdn Bhd and client accept the responsibility for addressing the opportunities of improvement detailed in this report.

Signed on Behalf of DD Pelita Bakong Plantation Sdn Bhd	Company Stamp:
Name: Loo Siong Ching Position: Senior am	
Position: Senier Con	
Date: 2 May 2025	
Signed on Behalf of Dima Certification Sdn Bhd:	
√h:	
Name: Martina Su	
Position: Lead Auditor	
Date: 21st April 2025	

- End of Report -